

EXTENDED LIMITED COMPRESSOR
WARRANTY FOR COMMERCIAL
HEAT PUMP WATER HEATER



5 YEAR LIMITED WARRANTY

Lochinvar® LLC, the warrantor, extends the following LIMITED WARRANTY to the original owner of this commercial heat pump water heater subject to the terms, conditions and disclaimers stated below:

EFFECTIVE:

If within **FIVE (5) years** of installation of the heat pump water heater the compressor shall prove, upon examination by Lochinvar to be defective, Lochinvar will provide a replacement compressor.

Warranty coverage begins on the date of installation OR 60 days after the date of manufacture if installation cannot be verified. *Note: The date of manufacture can be determined using the Serial Number, located on the silver rating label.* Appliance must bear the original rating label which has not been altered, defaced, or removed, except as required by Lochinvar.

WHAT IS COVERED:

In the event of a defect in materials or workmanship appearing during the limited warranty period, Lochinvar will, at our discretion, replace any defective compressor covered under this limited warranty. Any replacement compressor will be warranted only for the unexpired portion of the original limited warranty period.

Unless authorized by Lochinvar, any compressor must be returned to the factory for warranty determination, at the owner's expense.

Lochinvar will only honor replacement with identical or similar heat pump water heater compressor thereof which is manufactured or distributed by the warrantor.

Dealer replacements are made subject to in-warranty validation and approval by warrantor.

OWNER'S RESPONSIBILITIES:

Owners are responsible for:

- **All labor, shipping, delivery, installation, and handling costs associated with the replacement of the compressor and returning the claimed defective compressor**
- All cost necessary or incidental for any materials and/or permits required for installation of the replacement compressor
- Selecting a qualified service provider. Visit www.Lochinvar.com for a list of service providers in your area
- Following all instructions provided with the product
- Retaining all bills of sale or receipts for proof of installation
- Providing copies of all service and maintenance records
- Contacting your installer or dealer as soon as any problem or defect is noticed

CLAIM PROCEDURE:

Any claim under this warranty should be initiated with the dealer who sold the heater, or with any other dealer handling the warrantor's products. If this is not practicable, the owner should contact:

Lochinvar, LLC
300 Maddox Simpson Parkway
Lebanon, TN 37090
(615) 889-8900

WHAT IS NOT COVERED, PROBLEMS CAUSED BY:

- Refrigerant, filters, refrigerant driers
- Improper connections, voltage, wiring, or fusing
- Sediment or lime scale buildup
- Improper installation, sizing, delivery, or maintenance
- Failure to follow printed instructions enclosed with the product
- Abuse, misuse, accident, fire, flood, Acts of God
- Improper ducting
- Claims related to rust, excessive noise, smell, or taste of water
- Failure to conduct authorized factory start up as required
- Failure to properly perform maintenance, as outlined in the instruction manuals provided by the manufacturer
- Damages due to a failure to allow for thermal expansion
- Alterations that change the intended or certified use of the product
- Failure to follow applicable local code authority having jurisdiction
- Improper chemical addition
- Service trips to explain proper installation, use, or maintenance of the product/unit or to describe compliance requirements under applicable codes and regulations
- Charges related to accessing the product including but not limited to door/wall removal, equipment rental, etc.
- Replacement parts after expiration of this warranty
- Premium associated with after hours or overtime labor
- Any accident to the water heater, any misuse, abuse (including freezing) or alteration of it, any operation of it in a modified form, will void this warranty

LIMITATIONS:

NOTWITHSTANDING ANYTHING ELSE TO THE CONTRARY, THIS IS YOUR SOLE AND EXCLUSIVE WARRANTY. ALL OTHER WARRANTIES, INCLUDING A WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED. SELLER SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, PUNITIVE OR OTHER INDIRECT DAMAGES. TOTAL LIABILITY ARISING AT ANY TIME SHALL NOT EXCEED THE PURCHASE PRICE PAID WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY.

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www.Lochinvar.com